



# NEXUS JOB OPENING

YOUTH AND FAMILIES

**JOB TITLE:** Street Outreach Worker  
**DEPARTMENT:** Homeless Services  
**SUPERVISOR:** Community Programs Manager  
**GRADE LEVEL:** 4

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**OUR MISSION:** With the belief that every young person should be given the opportunity to grow and progress to their fullest potential, our professional and compassionate staff provide a continuum of programs and services to our evolving and diverse regional community.

**JOB SUMMARY:** Outreach Workers provide referral information, crisis intervention, counseling and mentoring to youth on the streets who may not otherwise access services. This position spends significant time on the streets and in the community tracking and responding to youth needs. With the assistance of the Community Programs Manager, Outreach Workers will identify and establish a presence at various outreach locations throughout South King County. The Outreach Worker is vital to locating and attracting youth in need to available services.

The Outreach Worker builds and maintains vital partnerships and collaborations with local businesses, schools, police departments, and social service agencies. The Outreach Worker also works in direct collaboration with Case Managers, shelters, and other resources to enroll potential clients into appropriate services. As one of the most mobile and visible representatives of Nexus, it is imperative that this person conducts themselves with a high degree of professionalism in all activities and interactions.

**ESSENTIAL RESPONSIBILITIES, DUTIES AND TASKS:**

1. Provide direct service to youth with a focus on under-served and hard-to-serve populations.
2. Provide youth with food, hygiene, and personal needs items as needed at contact.
3. Provide case management and referral services as needed to eligible youth.
4. Utilize a strengths-based approach working with youth in day-to-day provision of services to hard-to-reach or hard-to-engage homeless youth.
5. Act as advocate to youth for up to six months after initial assessment.
6. Maintain knowledge of available youth- and young adult-serving programs throughout King County and provide referrals when youth identify need. Develop linkages with community agencies as needed.
7. Work with the Community Programs Manager to develop and update comprehensive resource information for the King County region.
8. Communicate regularly with the Community Programs Manager about day-to-day operations, program development and implementation, and areas of concern as they arise.

9. Maintain data collection and case records as required by the grant and/or the contract.
10. Maintain cleanliness of NEXUS facilities and surrounding property on a daily basis.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

### **EDUCATION and EXPERIENCE:**

Requires one of the following:

- (a) Associate's degree in related field along with at least two years of experience working with youth, preferably with the homeless population **OR**;
- (b) Bachelor's degree in related field along with experience working with youth, preferably with the homeless population **OR**;
- (c) Any combination of education, experience and measurable performance which demonstrates the capability to perform the duties of this position.

### **MINIMUM QUALIFICATIONS:**

- Experience with crisis intervention, conflict resolution, case management services with youth and providing advocacy-based counseling services.
- Excellent communication skills, both oral and written;
- Ability to work individually in a self-directed manner and as part of a team. Ability to promote teamwork among staff;
- Willingness and ability to work with people from a variety of racial, cultural, educational and economic backgrounds with various lifestyles, sexual orientations, and of all ages;
- Ability to maintain confidentiality.

### **PHYSICAL DEMANDS/WORKING CONDITIONS:**

- Medium/maximum safety hazards due to work in an uncontrolled street/community environment.
- Potential violence and/or maltreatment from clients.
- Required evening, weekend and holiday shifts.
- Regular transportation of youth to services.
- Requires working with youth in the community.

**HOURS & COMPENSATION:** This is a full-time position. Compensation for this position is placed on Grade level 4 with full benefits package.

**TO APPLY:** Applicants should submit a resume with a cover letter to [DelethaWr@nexus4kids.org](mailto:DelethaWr@nexus4kids.org).

**CLOSING DATE:** Open Until Filled.

**Nexus is committed to equal employment opportunity in all employment practices for all individuals without regard to race, religion, color, national origin, sex, age, handicap, marital status, or veteran status.**